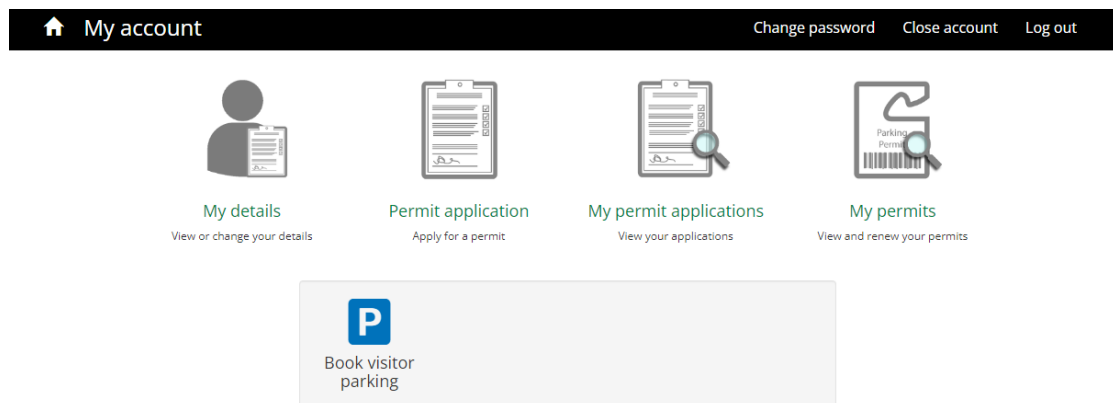


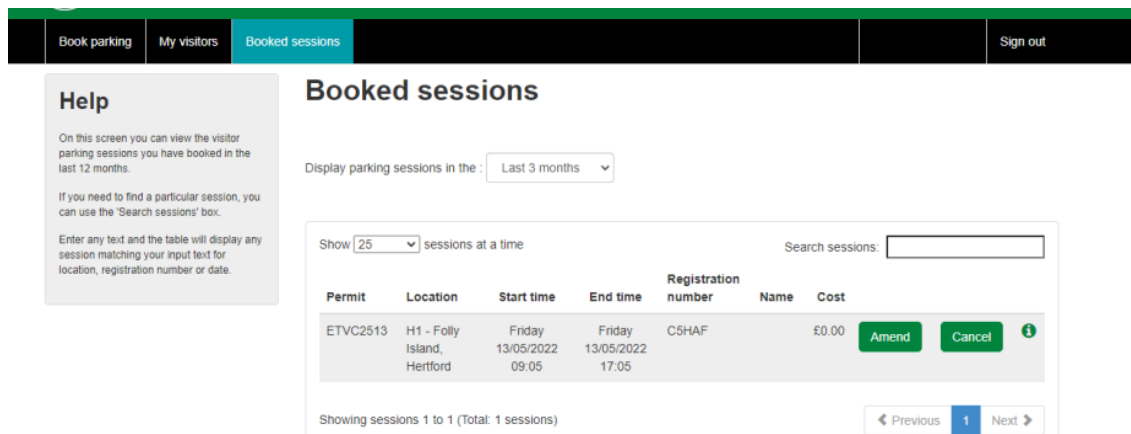
## HOW TO CANCEL PARKING SESSIONS ON VIRTUAL VISITOR VOUCHERS

**Please note: This will only work for parking sessions that have not already started**

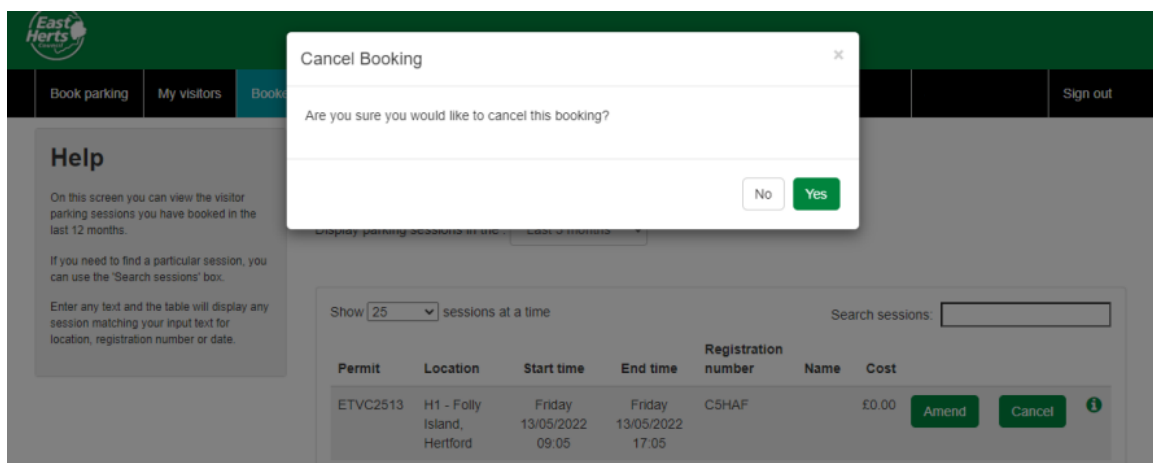
- Log into your Permitsmarti account
- Select the “P” (Parking) icon as if you are going to book a parking session



- Select the tab “Booked sessions”
- Find the session you want to amend/cancel and select what you wish to do



- A notification asks if you would like to cancel the booked session – select “Yes”



## HOW TO CANCEL PARKING SESSIONS ON VIRTUAL VISITOR VOUCHERS

- You are then notified with the cancellation details and your session has now been cancelled.

